

CONVENIENCE CLINICS GUIDE

(WALK-IN CLINICS)



VUMI®

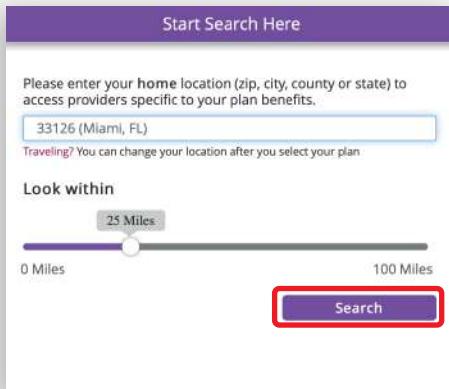
CONVENIENCE CLINICS (Walk-in clinics)

Convenience or walk-in clinics are outpatient care centers that offer prompt and effective care to treat minor medical conditions such as infections, allergies, minor injuries and more.

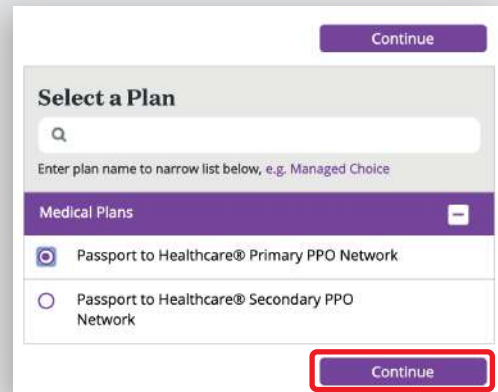
To access the list of convenience clinics in our providers network, click on the link below and follow the steps.

LINK: https://www.aetna.com/dsepublic/#!/contentPage?page=providerSearchLanding&site_id=passport&language=en

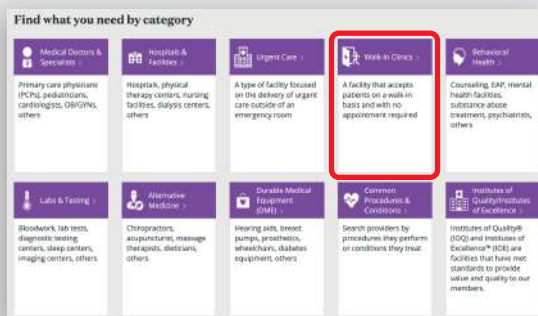
- 1 Enter the zip code of your current location and click on the “search” button



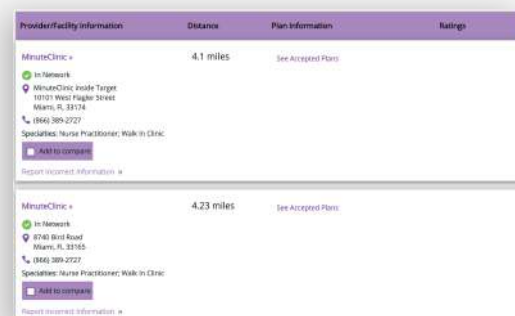
- 2 Select the option “Passport to Healthcare® Primary PPO Network”



- 3 A list of available services will appear, click on the “Walk-in Clinics” option



- 4 A list with all the nearest convenience clinics will appear



CONVENIENCE CLINICS ADVANTAGES



AVAILABLE IN ALL VUMI®
MEDICAL PLANS



NO DEDUCTIBLE

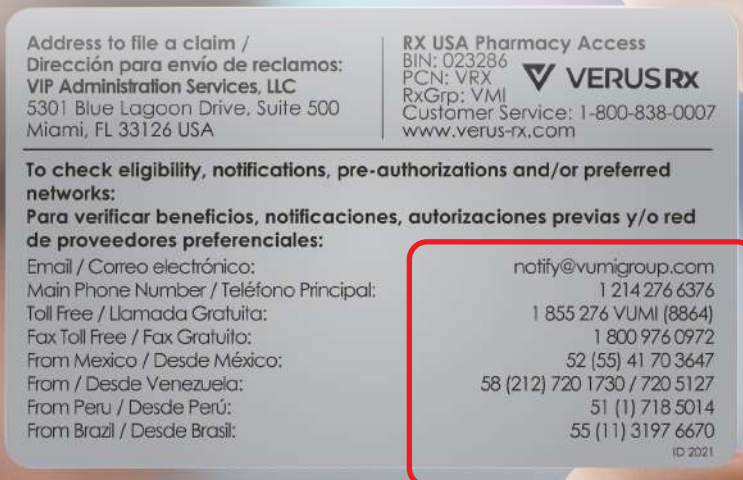


DOES NOT REQUIRE
APPOINTMENT

USING OF THE VUMI® MEMBRESHIP CARD

To be able to use this benefit, insureds will have to present their VUMI® membership card.

Providers must contact VUMI® at the following number **1+ (214) 276 6376**, which is also listed on the back of the membership card, in order to coordinate and verify benefits.



FREQUENTLY ASKED QUESTIONS



What should I do if the provider does not recognize the VUMI® membership card?

Let them know that VUMI® uses the Aetna network or ask the provider to contact VUMI®.

What should I do if the provider asks me to pay?

Do not pay. Contact a VUMI® medical coordinator immediately, available 24 hours a day.

What happens if for some reason I have to pay for the consultation directly?

Send invoices and payment receipts to VUMI® for a full refund.

Does the deductible apply?

No, the deductible will not apply to services received at convenience or walk-in clinics.

Is there a limit of visits allowed to these clinics?

There is no restriction of visits. You can receive unlimited medical services at convenience or walk-in clinics without the application of deductible.



VUMI® GROUP, I.I.

ORGANIZED UNDER CHAPTER 61 OF THE PUERTO RICO INSURANCE CODE.

NO COVERAGE ISSUED BY THIS INSURER IS PROTECTED BY ANY

GUARANTEE OR INSOLVENCY FUND IN PUERTO RICO.

Administration services provided by VIP Administration Services, LLC.

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